

Management's Discussion and Analysis

This Management's Discussion and Analysis ("MD&A") comments on the operations, performance and financial condition of Toromont Industries Ltd. ("Toromont" or the "Company") as at and for the three and nine months ended September 30, 2020, compared to the preceding year. This MD&A should be read in conjunction with the unaudited interim condensed consolidated financial statements and related notes for the three and nine months ended September 30, 2020, the annual MD&A contained in the 2019 Annual Report and the audited annual consolidated financial statements for the year ended December 31, 2019.

The unaudited interim condensed consolidated financial statements reported herein have been prepared in accordance with International Accounting Standard ("IAS") 34 - *Interim Financial Reporting*, and are reported in Canadian dollars. The information in this MD&A is current to November 5, 2020.

Additional information is contained in the Company's filings with Canadian securities regulators, including the Company's 2019 Annual Report and the 2020 Annual Information Form. These filings are available on SEDAR at www.sedar.com and on the Company's website at www.toromont.com.

Advisory

Information in this MD&A that is not a historical fact is "forward-looking information". Words such as "plans", "intends", "outlook", "expects", "anticipates", "estimates", "believes", "likely", "should", "could", "will", "may" and similar expressions are intended to identify statements containing forward-looking information. Forward-looking information in this MD&A reflects current estimates, beliefs, and assumptions, which are based on Toromont's perception of historical trends, current conditions and expected future developments, as well as other factors management believes are appropriate in the circumstances. Toromont's estimates, beliefs and assumptions are inherently subject to significant business, economic, competitive and other uncertainties and contingencies regarding future events and as such, are subject to change. Toromont can give no assurance that such estimates, beliefs and assumptions will prove to be correct. This MD&A also contains forward-looking statements about the recently acquired businesses.

Numerous risks and uncertainties could cause the actual results to differ materially from the estimates, beliefs and assumptions expressed or implied in the forward-looking statements, including, but not limited to: business cycles, including general economic conditions in the countries and regions in which Toromont operates; commodity price changes, including changes in the price of precious and base metals; potential risks and uncertainties relating to the novel COVID-19 global pandemic, including an economic downturn, reduction or disruption in supply or demand for our products and services, or adverse impacts on our workforce, capital resources, or share trading price or liquidity, and increased regulation of or restrictions placed on our businesses; changes in foreign exchange rates, including the Cdn\$/US\$ exchange rate; the termination of distribution or original equipment manufacturer agreements; equipment product acceptance and availability of supply; increased competition; credit of third parties; additional costs associated with warranties and maintenance contracts; changes in interest rates; the availability of financing; potential environmental liabilities of the acquired businesses and changes to environmental regulation; failure to attract and retain key employees; damage to the reputation of Caterpillar, product quality and product safety risks which could expose Toromont to product liability claims and negative publicity; new, or changes to current, federal and provincial laws, rules and regulations including changes in infrastructure spending; any requirement of Toromont to make contributions to the registered funded defined benefit pension plans, postemployment benefits plan or the multi-employer pension plan

obligations in which it participates and acquired in excess of those currently contemplated; and ability to secure insurance coverage and cost of premiums. Readers are cautioned that the foregoing list of factors is not exhaustive.

Any of the above mentioned risks and uncertainties could cause or contribute to actual results that are materially different from those expressed or implied in the forward-looking information and statements included in this MD&A. For a further description of certain risks and uncertainties and other factors that could cause or contribute to actual results that are materially different, see the risks and uncertainties set out in the "Risks and Risk Management" and "Outlook" sections of Toromont's most recent annual Management Discussion and Analysis, as filed with Canadian securities regulators at www.sedar.com or at our website www.toromont.com. Other factors, risks and uncertainties not presently known to Toromont or that Toromont currently believes are not material could also cause actual results or events to differ materially from those expressed or implied by statements containing forward-looking information.

Readers are cautioned not to place undue reliance on statements containing forward-looking information, which reflect Toromont's expectations only as of the date of this MD&A, and not to use such information for anything other than their intended purpose. Toromont disclaims any obligation to update or revise any forward-looking information, whether as a result of new information, future events or otherwise, except as required by law.

CONSOLIDATED OPERATING RESULTS

(\$ thousands, except per share amounts)	Three months ended September 30				Nine months ended September 30			
	2020	2019	\$ change	% change	2020	2019	\$ change	% change
REVENUES	\$ 921,656	\$ 975,221	\$ (53,565)	(5%)	\$ 2,486,712	\$ 2,653,515	(166,803)	(6%)
Cost of goods sold	695,043	731,842	(36,799)	(5%)	1,895,454	2,002,567	(107,113)	(5%)
Gross profit ⁽¹⁾	226,613	243,379	(16,766)	(7%)	591,258	650,948	(59,690)	(9%)
Selling and administrative expenses	113,736	128,894	(15,158)	(12%)	346,006	366,652	(20,646)	(6%)
OPERATING INCOME ⁽¹⁾	112,877	114,485	(1,608)	(1%)	245,252	284,296	(39,044)	(14%)
Interest expense	7,874	6,944	930	13%	22,695	20,851	1,844	9%
Interest and investment income	(1,719)	(1,805)	86	(5%)	(6,008)	(6,585)	577	(9%)
Income before income taxes	106,722	109,346	(2,624)	(2%)	228,565	270,030	(41,465)	(15%)
Income taxes	29,363	29,659	(296)	(1%)	62,600	73,684	(11,084)	(15%)
NET EARNINGS	77,359	79,687	(2,328)	(3%)	165,965	196,346	(30,381)	(15%)
BASIC EARNINGS PER SHARE	\$ 0.94	\$ 0.98	\$ (0.04)	(4%)	\$ 2.02	\$ 2.41	\$ (0.39)	(16%)
KEY RATIOS:								
Gross profit margin ⁽¹⁾	24.6%	25.0%			23.8%	24.5%		
Selling and administrative expenses as a % of revenues	12.3%	13.2%			13.9%	13.8%		
Operating income margin ⁽¹⁾	12.2%	11.7%			9.9%	10.7%		
Income taxes as a % of income before income taxes	27.5%	27.1%			27.4%	27.3%		

(1) Described in the sections titled "Additional GAAP Measures and Non-GAAP Measures".

Results for the third quarter and year-to-date reflect reduced economic activity as a result of the COVID-19 pandemic. While market activity was somewhat improved from the second quarter of 2020, with certain restrictions easing, it was still below last year's levels. Cost containment initiatives have served to lessen the impact of the lower revenues.

Revenues decreased 5% in the quarter and 6% year-to-date on lower sales activity in both the Equipment Group and CIMCO. Equipment and package sales, rentals and product support activity were all lower for the quarter and year-to-date.

Gross profit margin decreased 40 basis points ("bps") to 24.6% in the quarter and 70 bps year-to-date to 23.8%. The Equipment Group reported lower margins in the quarter and year-to-date. Lower utilization of the rental fleets against straight-line depreciation dampened margins. CIMCO's margins were higher

in the quarter and year-to-date.

The Government of Canada introduced the Canada Emergency Wage Subsidy (“CEWS”) in April 2020 to facilitate the economic recovery as containment measures are gradually lifted. The program provides a subsidy subject to certain criteria, including demonstration of revenue declines. The qualification and application of the CEWS is assessed over application periods as defined by the program. The criteria was revised in July 2020, which resulted in recognition of \$7.3 million subsidy in the third quarter versus \$0.8 million in the second quarter of 2020. The Company has or will apply for each period for which it qualifies. The Company recognized CEWS as a reduction of selling and administrative expenses.

Selling and administrative expenses were \$15.2 million (12%) lower in the third quarter compared to the prior year. Compensation costs decreased \$8.9 million including senior leadership and Board wage reductions, governmental work-share and subsidy programs, temporary lay-offs, and reduced profit sharing accruals on the lower earnings, partially offset by an unfavourable mark-to-market adjustment (\$3.5 million) on Deferred Share Units (“DSUs”). Allowance for doubtful accounts decreased \$2.2 million due to improved aging on good collection activity relative to the third quarter of 2019. Sales-related and other travel and training expenses were \$5.8 million lower in light of lower market activity and travel restrictions, while information technology expenses were \$1.5 million higher as systems integration work continued at the dealership.

Selling and administrative expenses were \$20.6 million (6%) lower through the first nine months of 2020. Compensation costs decreased \$10.6 million on similar reasons as noted above, with the exception of DSU mark-to-market adjustments, which resulted in a favourable change in expenses year-to-date. Allowance for doubtful accounts increased \$0.9 million on a general increase in aging relative to the comparable period in 2019. Sales-related and other travel and training expenses were \$10.6 million lower in light of lower market activity and travel restrictions. Selling and administrative expenses also include a \$4.1 million gain on sale of a property in 2020, while year-to-date 2019 included a \$5.0 million pension gain.

Operating income decreased \$1.6 million or 1% in the quarter to \$112.9 million and \$39.0 million or 14% to \$245.3 million year-to-date reflecting lower revenues and gross margins.

Interest expense increased \$0.9 million in the quarter and \$1.8 million year-to-date on the higher debt levels.

Interest income decreased \$0.1 million in the quarter and \$0.6 million year-to-date. Lower interest income was earned on equipment on rent with a purchase option (“RPO”) in both the quarter and year-to-date. Interest earned on cash balances was relatively unchanged for the quarter but higher on a year-to-date basis.

The effective income tax rate was 27.5% in the quarter and 27.4% year-to-date. The lower year-to-date rate reflects the gain on sale of property in the first quarter of 2020, which is taxed at a lower rate.

Net earnings decreased \$2.3 million or 3% to \$77.4 million in the quarter versus 2019 and \$30.4 million or 15% to \$166.0 million year-to-date. Basic earnings per share (“EPS”) decreased 4% to \$0.94 for the quarter and 16% to \$2.02 year-to-date.

Comprehensive income was \$84.4 million in the quarter (2019 - \$90.4 million) and \$156.3 million year-to-date (2019 - \$166.4 million). Other comprehensive income included an actuarial gain on post-employment benefit plans of \$6.7 million after tax for the quarter (2019 - actuarial gain of \$8.0 million) and year-to-date actuarial loss of \$12.5 million (2019 - actuarial loss of \$26.0 million). The

actuarial loss reflects a lower weighted-average discount rate (2.8% at September 30, 2020 versus 3.1% at December 31, 2019 and 3.0% at September 30, 2019) as well as changes in the fair value of pension plan assets, both of which are reflective of underlying financial markets. Other comprehensive income also included a favorable net change in the fair value of cash flow hedges of \$0.6 million after-tax for the quarter (2019 – favourable net change of \$2.5 million) and year-to-date a favorable net change of \$2.6 million after-tax (2019 – unfavourable net change of \$3.7 million). These changes reflect mark-to-market differences in value of foreign exchange derivative contracts designated as cash flow hedges and are largely a function of the underlying USD/CAD exchange rates at period end compared to contract date.

BUSINESS SEGMENT OPERATING RESULTS

The accounting policies of the segments are the same as those of the consolidated entity. Management evaluates overall business segment performance based on revenue growth, operating income relative to revenues and return on capital employed. Corporate expenses are allocated based on each segment's revenue. Interest expense and interest and investment income are not allocated.

Equipment Group

(\$ thousands)	Three months ended September 30				Nine months ended September 30			
	2020	2019	\$ change	% change	2020	2019	\$ change	% change
Equipment sales and rentals								
New	\$ 279,418	\$ 332,191	\$ (52,773)	(16%)	\$ 752,996	\$ 831,986	\$ (78,990)	(9%)
Used	104,346	76,238	28,108	37%	269,900	228,950	40,950	18%
Rentals	104,541	117,763	(13,222)	(11%)	257,818	304,089	(46,271)	(15%)
Total equipment sales and rentals	488,305	526,192	(37,887)	(7%)	1,280,714	1,365,025	(84,311)	(6%)
Product support	343,657	352,718	(9,061)	(3%)	980,325	1,038,097	(57,772)	(6%)
Power generation	2,754	2,577	177	7%	8,156	7,697	459	6%
Total revenues	\$ 834,716	\$ 881,487	\$ (46,771)	(5%)	\$ 2,269,195	\$ 2,410,819	\$ (141,624)	(6%)
Operating income	\$ 103,404	\$ 104,221	\$ (817)	(1%)	\$ 230,977	\$ 266,348	\$ (35,371)	(13%)
KEY RATIOS:								
Product support revenues as a % of total revenues	41.2%	40.0%			43.2%	43.1%		
Operating income margin	12.4%	11.8%			10.2%	11.0%		
Group total revenues as a % of consolidated revenues	90.6%	90.4%			91.3%	90.9%		

The Equipment Group's results for the third quarter and nine months ended September 30, 2020, reflect the significant downturn in economic activity as a result of the COVID-19 pandemic. While there has been some recovery from the second quarter as restrictions were eased, activity continued to be lower than prior year. Cost containment strategies continued to be employed, including human resource initiatives and reduced travel and discretionary spending.

Total equipment sales (new and used) decreased \$24.7 million or 6% in the quarter and \$38.0 million or 4% year-to-date. Construction sales were down 10% in the quarter and down 3% year-to-date. Sales into mining markets were down 16% in the quarter and 25% year-to-date across most regions. Power system sales were up 36% in the quarter and 12% year-to-date, reflecting progress on prime power projects. Material handling sales were down 17% in the quarter (5% year-to-date) on lower general economic activity. Sales into agricultural markets were up 7% and relatively unchanged on a year-to-date basis.

Rental revenues were down \$13.2 million (11%) in the quarter and \$46.3 million (15%) year-to-date. Most markets and segments were lower reflecting the reduction in market activity. Revenue declines in each market for the quarter (and for the year-to-date) were as follows: light equipment rentals 7% (10%), Power 31% (28%), and Material Handling 16% (17%). Heavy rental in the construction market increased 10%

in the quarter (down 11% year-to-date). Rental revenues from equipment on rent with a purchase option (“RPO”) were down 43% in the quarter and 34% year-to-date reflecting the lower fleet on market demand. At September 30, 2020, the RPO fleet was \$42.4 million versus \$96.2 million at this time last year and \$43.0 million at June 30, 2020.

Product support revenues declined \$9.0 million or 3% in the quarter and \$57.8 million or 6% year-to-date. Some recovery was noted in market activity in the third quarter compared to the second quarter as pandemic restrictions eased. Construction markets were 1% lower in the quarter, while resource markets increased 1% compared to the prior year. On a year-to-date basis revenues were down 5% and 3% respectively. Power systems product support activity was down in the third quarter (10%) and year-to-date (2%) while material handling activity was lower in both the quarter and year-to-date by 15%. Agricultural markets reported increases in the quarter and year-to-date, up 19% and 13% respectively, reflective of stronger market activity as well as weaker comparative results in 2019.

Gross profit margins decreased 50 bps in the quarter as lower product support activity levels dampened margins (down 70 bps) partially offset by improved sales mix (up 20 bps) with a larger proportion of product support revenues to total. For the first nine months of 2020, gross margins decreased 90 bps reflecting challenging markets in the second quarter of the year. On a year-to-date basis, equipment margins were down 30 bps mainly due to sales mix and rental margins were down 50 bps reflecting the lower fleet utilization.

Selling and administrative expenses were down \$14.8 million or 13% in the quarter. Governmental subsidies under the CEWS program reduced expenses by \$6.5 million. Compensation costs also decreased on other human resource initiatives such as vacation planning, selected salary reductions, use of work-share programs and lay-offs, coupled with lower profit sharing accruals on the lower earnings. Travel and training was restricted through much of the quarter, resulting in additional cost savings. Allowance for doubtful accounts decreased \$2.3 million on good collection efforts in the quarter. Information technology related costs increased \$1.1 million in the quarter reflecting system enhancements and support for integration efforts at the dealership. As a percentage of revenues, selling and administrative expenses decreased 100 bps to 12.1% for the quarter.

Selling and administrative expenses were down \$20.9 million or 6% year-to-date. Compensation costs were lower on similar factors as noted above, with governmental subsidies under the CEWS totalling \$7.3 million. Allowance for doubtful accounts increased \$0.7 million year-to-date in consideration of potential increased collection risk in the current economic environment. Information technology related costs increased \$2.1 million year-to-date as system integration efforts at the dealership continued. Expenses on a year-to-date basis in 2020 included a \$4.1 million gain on the sale of a property while year-to-date 2019 included a \$5.0 million gain on a pension plan curtailment. As a percentage of revenues, selling and administrative expenses decreased 10 bps to 13.6% for the year-to-date.

Operating income decreased in both the quarter (down 1%) to \$103.4 million and year-to-date (down 13%) to \$231.0 million reflecting the lower activity levels, partially offset lower expenses.

Bookings and Backlogs

<i>(\$ millions)</i>	2020	2019	\$ change	% change
Bookings - three months ended September 30	\$ 371.1	\$ 332.6	\$ 38.5	12%
Bookings - nine months ended September 30	\$ 1,006.7	\$ 1,053.2	\$ (46.5)	(4%)
Backlogs - as at September 30	\$ 256.1	\$ 325.3	\$ (69.2)	(21%)

Bookings were up \$38.5 million or 12% in the quarter to \$371.1 million. Higher orders resulted across most segments reflecting improvements in underlying economic activity: construction (up 9%), power systems (up 20%), material handling (up 24%), and agricultural (up 57%), slightly offset by mining (down 4%).

On a year-to-date basis, bookings were down \$46.5 million or 4% to \$1,006.7 million, as higher power, material handling and agricultural orders were more than offset by decreases in construction and mining.

Backlogs of \$256.1 million were down \$69.2 million or 21% from this time last year. At September 30, 2020, the total backlog related to construction (40%), power systems (44%), mining (7%), agriculture (2%) and material handling (7%). Backlog levels can vary based on the nature and timing of orders, inventory levels and supplier delivery schedules. Approximately 70% of the backlog is expected to be delivered over the remainder of this year.

CIMCO

(\$ thousands)	Three months ended September 30				Nine months ended September 30			
	2020	2019	\$ change	% change	2020	2019	\$ change	% change
Package sales	\$ 48,490	\$ 50,785	\$ (2,295)	(5%)	\$107,210	\$127,194	\$ (19,984)	(16%)
Product support	38,450	42,949	(4,499)	(10%)	110,307	115,502	(5,195)	(4%)
Total revenues	\$ 86,940	\$ 93,734	\$ (6,794)	(7%)	\$217,517	\$242,696	\$ (25,179)	(10%)
Operating income	\$ 9,473	\$ 10,264	\$ (791)	(8%)	\$ 14,275	\$ 17,948	\$ (3,673)	(20%)
KEY RATIOS:								
Product support revenues as a % of total revenues	44.2%	45.8%			50.7%	47.6%		
Operating income margin	10.9%	10.9%			6.6%	7.4%		
Group total revenues as a % of consolidated revenues	9.4%	9.6%			8.7%	9.1%		

CIMCO's results for the third quarter and nine months ended September 20, 2020 were lower than the prior year on reduced construction activity stemming in part from construction site restrictions and closures related to the pandemic. Timing of receipt of orders and customer specific construction schedules also affect timing of revenue recognition. Product support activity continued given the essential nature of the business, albeit at lower levels.

Package sales were down \$2.3 million or 5% in the quarter. In Canada revenues remained relatively flat during the quarter, as an increase in industrial revenues (up 40%) was offset by a decrease in recreational revenues (down 39%). In the US, package sales decreased 21% on weaker recreational activity. Year-to-date, package sales were \$20.0 million or 16% lower than last year on a 19% decline in Canada, where both industrial and refrigeration revenues decreased on slower construction work. In the US, package sales increased \$0.4 million or 2%.

Product support revenues decreased \$4.5 million or 10% for the third quarter and \$5.2 million or 4% for the first nine months of the year. Revenues in Canada decreased 8% in the quarter and 6% year-to-date on lower economic activity resulting mainly from COVID-19 related restrictions. In the US, lower economic activity led to a 17% decrease in the quarter. Year-to-date product support revenues in the US were 1% higher than prior year on a strong first half of 2020.

Gross profit margins increased 60 bps in the quarter and 110 bps in the year-to-date. Package margins increased on improved project execution.

Selling and administrative expenses were down \$0.3 million or 3% in the quarter. Governmental subsidies under the CEWS program reduced expenses by \$0.8 million. Hiring has increased to support the

substantial backlog of orders. Other expenses including travel and training were lower. On a year-to-date basis, selling and administrative expenses increased \$0.3 million or 1% largely on higher compensation related to increased headcount, offset by cost reductions in other areas related to reduced activity and the wage subsidy. As a percentage of revenues, selling and administrative expenses were higher at 17.0% in the first nine months of 2020 versus 15.2% for the similar period last year, reflecting lower revenues.

Operating income decreased \$0.8 million or 8% in the quarter and \$3.7 million or 20% year-to-date largely reflecting the lower revenues.

Bookings and Backlogs

<i>(\$ millions)</i>	2020	2019	\$ change	% change
Bookings - three months ended September 30	\$ 39.6	\$ 34.4	\$ 5.2	15%
Bookings - nine months ended September 30	\$ 203.7	\$ 149.2	\$ 54.5	37%
Backlogs - as at September 30	\$ 216.0	\$ 128.6	\$ 87.4	68%

Bookings were up \$5.2 million or 15% compared to 2019 to \$39.6 million in the quarter. Industrial orders were 28% higher reflecting strong activity in the US (up 369%). Overall recreational orders were down 16%, with lower orders in Canada (down 54%) being partially offset by an increase in the US (up 118%).

On a year-to-date basis, bookings were up \$54.5 million or 37% to \$203.7 million. Industrial orders were up 89% with increases in both Canada (up 90%) and in the US (up 79%). Recreational orders decreased 26% to \$50.5 million with decreases in both the US (down 29%) and Canada (down 25%).

Backlogs of \$216 million were up \$87.4 million or 68% versus September last year. Industrial backlogs were 112% higher on activity in Canada, while recreational backlogs were 13% higher in both Canada and the US. Approximately 35% of the backlog is expected to be realized as revenue this year, however this is subject to construction schedules and potential changes stemming from the COVID-19 pandemic.

CONSOLIDATED FINANCIAL CONDITION

The Company maintained a strong financial position. At September 30, 2020, the ratio of net debt to total capitalization was 10%, compared to 15% at December 31, 2019, and 22% at September 30, 2019. Cash on hand at September 30, 2020 was \$471 million.

Non-cash Working Capital

The Company's investment in non-cash working capital was \$533.6 million at September 30, 2020. The major components, along with the changes from September 30 and December 31, 2019, are identified in the following table.

(\$ thousands)	September 30	September 30	Change		December 31	Change	
	2020	2019	\$	%	2019	\$	%
Accounts receivable	\$ 512,472	\$ 513,927	\$ (1,455)	-	\$ 525,052	\$ (12,580)	(2%)
Inventories	849,230	1,069,758	(220,528)	(21%)	912,186	(62,956)	(7%)
Other current assets	14,321	13,336	985	7%	12,063	2,258	19%
Accounts payable and accrued liabilities	(674,532)	(911,548)	237,016	(26%)	(797,807)	123,275	(15%)
Provisions	(25,710)	(22,543)	(3,167)	14%	(23,680)	(2,030)	9%
Income taxes receivable	31,413	(7,841)	39,254	(501%)	9,275	22,138	239%
Derivative financial instruments	(6,283)	(925)	(5,358)	579%	(10,366)	4,083	(39%)
Dividends payable	(25,510)	(22,045)	(3,465)	16%	(22,139)	(3,371)	15%
Deferred revenues and contract liabilities	(141,761)	(155,791)	14,030	(9%)	(140,898)	(863)	1%
Total non-cash working capital	\$ 533,640	\$ 476,328	\$ 57,312	12%	\$ 463,686	\$ 69,954	15%

Accounts receivable remained relatively unchanged compared to September 30, 2019. Days sales outstanding (“DSO”) decreased 2 days to 46 days on improvements in the Equipment Group (down 2 days) offset up an increase in CIMCO (up 6 days) off a smaller base.

Compared to December 31, 2019, accounts receivable decreased 2%, reflecting lower trailing revenues and a focus on collection activity. DSO was 46 days at December 31, 2019.

Inventories at September 30, 2020 were 21% lower compared to September 30, 2019:

- Equipment Group inventories were down \$228.0 million or 22% across all categories, equipment (down \$192.1 million or 28%), parts (down \$8.4 million or 3%) and service work-in-process (down \$27.5 million or 30%). Equipment inventory was intentionally reduced through the latter half of 2019 from the previous high levels. Service work-in-process levels reflect lower activity levels.
- CIMCO inventories were up \$7.5 million or 31%, predominantly driven by higher work-in-process (up 36%) based on good orders in process and timing of project construction schedules.

Inventories at September 30, 2020 were 7% lower compared to December 31, 2019, with a decrease in the Equipment Group, partially offset by an increase in CIMCO:

- Equipment Group inventories were 8% lower with a decrease in equipment (down 13%) for similar reasons as the quarter, offset by a slight increase in service work-in-process (up 2%), while parts remained relatively unchanged. Inventory levels and order activity has been modified in light of current demand and lower activity.
- CIMCO inventories were up 43% on higher work-in-process (up 51%) on good order backlog, slightly offset by a 7% reduction in parts.

Other current assets can vary period-over-period and mainly relates to prepaid expenses.

Accounts payable and accrued liabilities at September 30, 2020, were 26% lower than as at September 30, 2019, principally due to the timing of purchases and payments for inventory and other supplies. The extended credit terms from suppliers are unwinding as expected, thus transitioning accounts payable to more normal levels. The DSU liability increased during the quarter versus prior period on the higher relative closing share price. In comparison to December 31, 2019, accounts payable and accrued liabilities were down 15%, for similar reasons, along with the payout of annual performance incentive bonuses.

Income taxes receivable reflects the difference between tax installments and current tax expense. Temporary tax relief programs introduced by the Federal and Provincial Governments in Canada in response to COVID-19, allowed the deferral of tax payments until September 30, 2020. During the three-month period ended September 30, 2020, the Company has fully paid on schedule all

deferred payments on taxes, amounting to \$48.0 million, representing monthly installments for the April to September 2020 period.

Derivative financial instruments represent the fair value of foreign exchange contracts. Fluctuations in the value of the Canadian dollar (weaker) led to a cumulative net loss of \$6.3 million as at September 30, 2020. This is not expected to affect net earnings as the unrealized losses will offset future gains on the related hedged items.

Dividends payable increased compared to September 30 and December 31, 2019, reflecting the higher dividend rate. The quarterly dividend rate was increased 14.8% from \$0.27 per share to \$0.31 per share, effective with the April 2, 2020 payment.

Deferred revenues and contract liabilities represent billings to customers in excess of revenue recognized.

- In the Equipment Group, these arise due to progress billings from the sale of power and energy systems; long-term product support maintenance contracts; sales of equipment with residual value guarantees; and, customer deposits for machinery to be delivered in the future. These balances were lower in 2020 generally on lower economic activity levels.
- At CIMCO, these arise on progress billings from the sale of refrigeration packages. At September 30, 2020, these were up 49% versus September 30, 2019 and up 56% versus December 31, 2019, reflecting the higher activity levels seen in Canada and the US, and timing of billings compared to customer's construction schedules.

Legal and Other Contingencies

Due to the size, complexity and nature of the Company's operations, various legal matters are pending. Exposure to these claims is mitigated through levels of insurance coverage considered appropriate by management and by active management of these matters. In the opinion of management, none of these matters will have a material effect on the Company's consolidated financial position or results of operations.

Outstanding Share Data

As at the date of this MD&A, the Company had 82,313,138 common shares and 2,491,658 share options outstanding.

Dividends

The Company declared and paid the following dividends to common shareholders during the last eight quarters.

Record Date	Payment Date	Dividend Amount per Share	Dividends Paid in Total (\$ millions)
December 7, 2018	January 3, 2019	\$0.23	\$18.7
March 8, 2019	April 3, 2019	\$0.27	\$22.0
June 7, 2019	July 3, 2019	\$0.27	\$22.0
September 6, 2019	October 2, 2019	\$0.27	\$22.0
December 9, 2019	January 3, 2020	\$0.27	\$22.0
March 9, 2020	April 2, 2020	\$0.31	\$25.4
June 9, 2020	July 3, 2020	\$0.31	\$25.4
September 8, 2020	October 2, 2020	\$0.31	\$25.5

LIQUIDITY AND CAPITAL RESOURCES

Sources of Liquidity

Toromont's liquidity requirements can be met through a variety of sources, including cash generated from operations, long and short-term borrowings and the issuance of common shares. Borrowings are obtained through a variety of senior debentures, notes payable and committed long-term credit facilities.

Toromont's debt portfolio is unsecured, unsubordinated and ranks pari passu.

The Company maintains a \$500.0 million revolving credit facility, maturing in October 2022. No amounts were drawn down on the facility at September 30, 2020, December 31, 2019 or September 30, 2019. Standby letters of credit utilized \$35.7 million of the facility at September 30, 2020, \$33.1 million at December 31, 2019 and \$30.2 million at September 30, 2019.

On April 17, 2020, Toromont arranged a \$250 million one-year syndicated facility, on substantially similar terms to the existing revolving credit facility, to provide additional liquidity given the current economic environment. This facility was undrawn at September 30, 2020.

The Company expects that continued cash flows from operations in 2020, together with cash on hand and currently available credit facilities will be more than sufficient to fund requirements for investments in working capital and capital assets. The Company also has a certain degree of flexibility in its operating and investing plans to mitigate fluctuations.

Principal Components of Cash Flow

Cash from operating, investing and financing activities, as reflected in the Consolidated Statements of Cash Flows, are summarized in the following table:

(\$ thousands)	Three months ended September 30		Nine months ended September 30	
	2020	2019	2020	2019
Cash, beginning of period	\$ 537,175	\$ 154,452	\$ 365,589	\$ 345,434
Cash, provided by (used in):				
Operating activities				
Operations	124,757	112,454	306,272	297,563
Change in non-cash working capital and other	(61,044)	11,827	(70,010)	(182,391)
Net rental fleet additions	(5,375)	(28,724)	(35,348)	(135,363)
	58,338	95,557	200,914	(20,191)
Investing activities	(6,333)	(7,973)	(25,877)	(44,725)
Financing activities	(118,072)	(16,428)	(69,716)	(54,710)
Effect of foreign exchange on cash balances	(86)	109	112	(91)
(Decrease) increase in cash in the period	(66,153)	71,265	105,433	(119,717)
Cash, end of period	\$ 471,022	\$ 225,717	\$ 471,022	\$ 225,717

Cash Flows from Operating Activities

Operating activities provided cash in both the third quarter and on a year-to-date basis versus similar periods last year.

Cash generated from operations increased as lower net earnings were more than offset by adjustments in non-cash items included in net earnings, primarily deferred income taxes.

Non-cash working capital used cash in the third quarter of 2020 versus a generation of cash last year, mainly as a result of higher accounts receivable (higher trailing revenues), lower accounts payable and accrued liabilities (unwinding of extended payment terms from supplier), and income taxes payable (timing of income tax instalments) only partially offset by lower inventories (reduced reflective of current activity levels).

On a year-to-date basis non-cash working capital used less cash in 2020 as compared to the comparative nine-month period of 2019, as lower inventories and accounts receivable, were offset by larger reductions in accounts payable reflecting timing of payment of supplier invoices and reduced deferred revenues and contract liabilities.

Net rental fleet additions (purchases less proceeds of dispositions) were lower in both the third quarter and first nine months of 2020 compared to the similar periods last year. The Company has reduced the level of new investments in the light equipment rental fleet portfolio across Eastern Canada due to current market conditions as well as in recognition of the time required to absorb recent investments to full utilization.

The components and changes in non-cash working capital are discussed in more detail in this MD&A under the heading "Consolidated Financial Condition".

Cash Flows from Investing Activities

The Company invested \$6.6 million in property, plant and equipment in the third quarter of 2020, to support and expand branch facilities and service fleet of vehicles.

On a year-to-date basis, additions to property, plant and equipment totalled \$36.0 million. During the first quarter of 2020, a property previously identified as available for sale was disposed of for \$9.4 million, resulting in a capital gain of \$4.1 million (\$3.5 million after-tax).

Cash Flows from Financing Activities

The Company used \$118.1 million in cash in the third quarter of 2020 for financing activities, including repayment of \$100.0 million drawn on a term credit facility in the first quarter of the year. Other significant uses and sources of cash included:

- Dividends paid to common shareholders of \$25.5 million or \$0.31 per share (2019 - \$22.0 million or \$0.27 per share);
- Cash received on exercise of share options of \$9.1 million (2019 - \$8.1 million); and
- Lease liability payments of \$1.7 million versus \$2.6 million for the comparable period last year.

For the nine months ended September 30, 2020, financing activities used \$69.7 million in cash, significant uses and sources of cash comprised of:

- Dividends paid to common shareholders of \$73.0 million or \$0.89 per share (2019 - \$62.7 million or \$0.77 per share);
- Repurchase of 67,800 common shares under the NCIB program for \$4.0 million (see note 4 to the unaudited condensed interim financial statements for further details);
- Cash received on exercise of share options of \$15.5 million (2019 - \$16.5 million); and
- Lease liability payments of \$7.8 million versus \$7.5 last year.

OUTLOOK

The COVID-19 pandemic has resulted in governments worldwide enacting emergency measures to combat the spread of the virus. These measures, which include the implementation of travel bans, self-isolation and quarantine periods, social distancing, and business operating restrictions and closures have affected economies and financial markets around the world resulting in an economic slowdown. This outbreak may also cause staff shortages, affect customer demand and supply chains, impact capital resources, as well as increase government regulations or intervention, all of which may negatively impact the business, financial results and conditions of the Company. Toromont's businesses were and are characterized as essential in all circumstances requiring such a designation to date and supports operations. Emergency measures are variable and evolving based on local conditions. The duration and impact of the COVID-19 outbreak is unknown at this time and it is not possible to reliably estimate the length and severity of these developments nor the impact on the financial results and condition of the Company in future periods.

The Equipment Group's parts and service business provides stability along with a large and diversified installed base of equipment, so long as it is working in the field. Prior to the outbreak, the long-term outlook for infrastructure projects and other construction activity was positive across most territories. The Company has a large base of mining customers which in some cases saw reduced operating activities as a result of the COVID-19 implications. These customers and jurisdictions they operate in continue to

evaluate appropriate activity levels on a regular basis. Longer term, mine expansion is still possible depending on global economic and financial conditions.

Human capital, including our technician workforce, is one of our most valuable assets and we will protect that asset to the extent possible. Workforce planning initiatives undertaken to support our team through this time and included voluntary compensation reductions by the executive team and the Board of Directors; wage increase freezes in some cases; advancement of vacation schedules; use of governmental programs such as work share and CEWS subsidies; and, selective temporary layoffs.

We continue to move forward with our investment in information technology, aligning our dealership under one operating system as well as facilitating and securing remote access to our networks. Actions are being balanced between short-term adjustments relative to demand, while also being sensitive to long-term requirements ensuring the business is positioned well to meet increased client requirements.

Broader product lines, investment in rental equipment and developing product support technologies supporting remote diagnostics and telematics are expected to contribute to longer-term growth once economic, financial and social environments return to a more normalized state.

CIMCO's installed base and product support levels should underpin current and future operations and growth trends. CIMCO has a wide product offering using natural refrigerants including innovative CO₂ solutions, which remains a differentiator in recreational markets. In industrial markets, CIMCO's proven track record and strong geographical coverage provides growth opportunities. Strong order backlog supports the business through this turbulent period.

The diversity of the markets served, expanding product offering and services, strong financial position and disciplined operating culture position the Company well for continued positive results in the long term.

QUARTERLY RESULTS

The following table summarizes unaudited quarterly consolidated financial data for the eight most recently completed quarters. This quarterly information is unaudited but has been prepared on the same basis as the 2019 annual audited consolidated financial statements.

<i>(\$ thousands, except per share amounts)</i>	Q4 2019	Q1 2020	Q2 2020	Q3 2020
REVENUES				
Equipment Group	\$ 933,131	\$ 657,776	\$ 776,703	\$ 834,716
CIMCO	92,059	57,683	72,894	86,940
Total revenues	\$ 1,025,190	\$ 715,459	\$ 849,597	\$ 921,656
NET EARNINGS	\$ 90,454	\$ 37,396	\$ 51,210	\$ 77,359
PER SHARE INFORMATION:				
Basic earnings per share	\$ 1.10	\$ 0.46	\$ 0.62	\$ 0.94
Diluted earnings per share	\$ 1.10	\$ 0.45	\$ 0.62	\$ 0.94
Dividends paid per share	\$ 0.27	\$ 0.27	\$ 0.31	\$ 0.31
Weighted average common shares outstanding - basic (in thousands)	81,897	82,015	82,024	82,195

<i>(\$ thousands, except per share amounts)</i>	Q4 2018	Q1 2019	Q2 2019	Q3 2019
REVENUES				
Equipment Group	\$ 873,868	\$ 633,875	\$ 895,457	\$ 881,487
CIMCO	92,179	66,099	82,863	93,734
Total revenues	\$ 966,047	\$ 699,974	\$ 978,320	\$ 975,221
NET EARNINGS	\$ 84,898	\$ 39,261	\$ 77,398	\$ 79,687
PER SHARE INFORMATION:				
Basic earnings per share	\$ 1.04	\$ 0.48	\$ 0.95	\$ 0.98
Diluted earnings per share	\$ 1.03	\$ 0.48	\$ 0.94	\$ 0.97
Dividends paid per share	\$ 0.23	\$ 0.23	\$ 0.27	\$ 0.27
Weighted average common shares outstanding - basic (in thousands)	81,427	81,326	81,510	81,622

Interim period revenues and earnings historically reflect variability from quarter to quarter due to seasonality.

The Equipment Group has historically had a distinct seasonal trend in activity levels. Lower revenues are recorded during the first quarter due to winter shutdowns in the construction industry. The fourth quarter had typically been the strongest due in part to the timing of customers' capital investment decisions, delivery of equipment from suppliers for customer-specific orders and conversions of equipment on rent with a purchase option. This pattern is impacted by the timing of significant sales to mining and other customers, resulting from the timing of mine site development and access, and construction project schedules.

CIMCO has also had a distinct seasonal trend in results historically, due to timing of construction activity. Lower revenues are recorded during the first quarter on slower construction schedules due to winter weather. Revenues increase in subsequent quarters as construction schedules ramp up. This trend can be, and has been, impacted somewhat by significant governmental funding initiatives and significant industrial projects.

Historically, inventories have increased through the year to meet the expected demand for higher deliveries in the third and fourth quarters of the fiscal year. This seasonal sales trend also leads accounts receivable to be at their highest level at year end.

The outbreak of COVID-19 has resulted in governments worldwide enacting emergency measures to combat the spread of the virus. These measures, which include the implementation of travel bans, self-isolation and quarantine periods, and social distancing, have affected economies and financial markets around the world resulting in an economic slowdown. This outbreak may also cause staff shortages, affect customer demand and supply chains, impact capital resources, as well as increase government regulations or intervention, among other things, all of which may negatively impact the business, financial results and conditions of the Company and alter the typical seasonal trend.

RISKS AND RISK MANAGEMENT

The significant risks and uncertainties affecting the Company and its business are discussed in the

Company's MD&A for the year ended December 31, 2019 under "Risks and Risk Management".

Coronavirus (COVID-19)

The outbreak of the novel strain of coronavirus, specifically identified as "COVID-19", has resulted in governments worldwide enacting emergency measures to contain the spread of the virus. These measures, which include the implementation of travel bans, self-imposed quarantine periods, self-isolation, physical and social distancing and the closure of non-essential businesses, have caused significant disruption to businesses in Canada and globally, resulting in an uncertain and challenging economic environment.

Global debt and equity capital markets have experienced significant volatility. Governments and central banks have reacted with considerable monetary and fiscal interventions designed to stabilize economic conditions.

As an emerging risk, the duration and impact of the COVID-19 pandemic is unknown at this time, as is the efficacy of the government and central bank interventions. Any estimate of the length and severity of these developments is therefore subject to significant uncertainty, and accordingly estimates of the extent to which the COVID-19 pandemic may, directly or indirectly, materially and adversely affect the Company's operations, financial results and condition in future periods are also subject to significant uncertainty.

The risks and uncertainties disclosed in our December 31, 2019 MD&A could be particularly exacerbated by extraordinary externalities such as the COVID-19 pandemic and the recent commodity price challenges, including, risks described under "Business Cycle", "Product and Supply", "Credit Risk", "Foreign Exchange", "Interest Rate", "Financing Arrangements" and "Environmental Regulation". Such risks include, but are not limited to:

- a) uncertainty associated with the costs and ability of resources, including technicians, required to provide the appropriate/required levels of service to our customers on site;
- b) a material reduction in demand for, or profitability of, our products or services;
- c) an increase in accounts receivable delinquencies from financial hardship for our customers;
- d) issues delivering the Company's products and services due to illness, Company or government imposed isolation programs, restrictions on the movement of personnel and supply chain disruptions;
- e) the impact of additional legislation, regulation and other government interventions in response to the COVID-19 pandemic;
- f) the negative impact on global debt and equity capital markets, including the trading price of the Company's securities; and
- g) the ability to access capital markets at a reasonable cost.

Any of these risks, and others, could have a material adverse effect on our business, operations, capital resources and/or financial results of operations.

In response to the COVID-19 pandemic, management has directed significant focus towards ensuring the ongoing safety of our employees, continuing to serve our customers' needs as an essential service, and protecting the business and organization for the long-term. A Critical Incident Executive Response Team was activated at an early stage and continues to assess developments and respond appropriately, including limiting business travel, enabling work from home where practical, enforcing social distancing practices, mask wearing and sanitation protocols in all areas. Steps have also been taken to ensure that information technology, including remote access, is secure. The Company is regularly updating

employees to provide information on the situation and on necessary precautions to take. We continue to have an open dialogue with public safety and government officials at all levels, as well as key suppliers, partners, and customers.

SIGNIFICANT ACCOUNTING POLICIES AND ESTIMATES

Accounting Policies

The significant accounting policies used in the preparation of the accompanying unaudited interim condensed consolidated financial statements are consistent with those used in the Company's 2019 audited annual consolidated financial statements, and described in note 1 therein, except as noted below. Several amendments, apply for the first time in 2020, but do not have an impact on the unaudited interim condensed consolidated financial statements of the Company for the three and nine month periods ending September 30, 2020.

Government Grants

Government grants are recognized when there is reasonable assurance that the grant will be received and all conditions associated with the grant are met. Claims under income-related government grants are reported in the consolidated income statements as a deduction from the related expenses. Government grants receivable are recorded in accounts receivable on the consolidated statements of financial position.

Estimates

The preparation of financial statements in conformity with IFRS requires estimates and assumptions that affect the results of operations and financial position. By their nature, these judgments are subject to an inherent degree of uncertainty and are based upon historical experience, trends in the industry and information available from outside sources. Management reviews its estimates on an ongoing basis. Different accounting policies, or changes to estimates or assumptions could potentially have a material impact, positive or negative, on Toromont's financial position and results of operations. There have been no material changes to the critical accounting estimates as described in Note 2 to the Company's 2019 audited annual consolidated financial statements, contained in the Company's 2019 Annual Report.

CONTROLS AND PROCEDURES

Disclosure Controls and Procedures

Management, under the supervision of the President and Chief Executive Officer ("CEO") and Executive Vice President and Chief Financial Officer ("CFO"), is responsible for establishing and maintaining disclosure controls and procedures, as defined in National Instrument 52-109 – *Certification of Disclosure in Issuers' Annual and Interim Filings*, and have designed such disclosure controls and procedures, or have caused it to be designed under their supervision, to provide reasonable assurance that material information with respect to Toromont is made known to them.

The CEO and the CFO, together with other members of management, have evaluated the effectiveness of the Company's disclosure controls and procedures.

Based on that evaluation, the CEO and CFO concluded that the Company's disclosure controls and

procedures were effective as at September 30, 2020.

Internal Control over Financial Reporting

Management, under the supervision of the CEO and CFO, is responsible for establishing and maintaining adequate internal control over financial reporting, as defined by National Instrument 52-109 – *Certification of Disclosure in Issuers' Annual and Interim Filings*, and have designed such internal control over financial reporting, or caused it to be designed under their supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of the consolidated financial statements in accordance with IFRS.

There have been no changes in the design of the Company's internal control over financial reporting during the three and nine month periods ended September 30, 2020, that would materially affect, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

Due to its inherent limitations, internal control over financial reporting may not prevent or detect misstatements on a timely basis. Also, a projection of the evaluation of the effectiveness of internal control over financial reporting to future periods is subject to the risk that the controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate. Therefore, even those systems determined to be effective can provide only reasonable assurance with respect to the financial statement preparation and presentation. Internal controls over financial reporting may not prevent all errors and fraud. A control system, no matter how well conceived or operated, can only provide reasonable, not absolute, assurance that the objectives of the control system are met.

ADDITIONAL GAAP MEASURES

IFRS mandates certain minimum line items for financial statements and also requires presentation of additional line items, headings and subtotals when such presentation is relevant to an understanding of the Company's financial position or performance. IFRS also requires the notes to the financial statements to provide information that is not presented elsewhere in the financial statements, but is relevant to understanding them. Such measures outside of the minimum mandated line items are considered additional GAAP measures. The Company's consolidated financial statements and notes thereto include certain additional GAAP measures where management considers such information to be useful to the understanding of the Company's results.

Gross Profit

Gross Profit is defined as total revenues less cost of goods sold.

Operating Income

Operating income is defined as net earnings before interest expense, interest and investment income and income taxes and is used by management to assess and evaluate the financial performance of its operating segments. Financing and related interest charges cannot be attributed to business segments on a meaningful basis that is comparable to other companies. Business segments do not correspond to income tax jurisdictions, and it is believed that the allocation of income taxes distorts the historical comparability of the performance of the business segments.

(\$ thousands)	Three months ended September 30		Nine months ended September 30	
	2020	2019	2020	2019
Net earnings	\$ 77,359	\$ 79,687	\$ 165,965	\$ 196,346
<i>plus:</i> Interest expense	7,874	6,944	22,695	20,851
<i>less:</i> Interest and investment income	(1,719)	(1,805)	(6,008)	(6,585)
<i>plus:</i> Income taxes	29,363	29,659	62,600	73,684
Operating income	\$ 112,877	\$ 114,485	\$ 245,252	\$ 284,296
Total Revenues	921,656	975,221	2,486,712	2,653,515
Operating income margin	12.2%	11.7%	9.9%	10.7%

Net Debt to Total Capitalization and Equity

Net debt to total capitalization and equity are calculated as net debt divided by total capitalization and shareholders' equity, respectively, as defined below, and are used by management as measures of the Company's financial leverage.

Net debt is calculated as long-term debt plus current portion of long-term debt less cash. Total capitalization is calculated as shareholders' equity plus net debt.

The calculations are as follows:

(\$ thousands)	September 30 2020	December 31 2019	September 30 2019
Long-term debt	\$ 645,981	\$ 645,471	\$ 645,238
<i>less:</i> Cash	471,022	365,589	225,717
Net debt	174,959	279,882	419,521
Shareholders' equity	1,629,508	1,533,891	1,449,078
Total capitalization	\$ 1,804,467	\$ 1,813,773	\$ 1,868,599
Net debt to total capitalization	10%	15%	22%
Net debt to equity	0.11:1	0.18:1	0.29:1

NON-GAAP MEASURES

Management believes that providing certain non-GAAP measures provides users of the Company's consolidated financial statements with important information regarding the operational performance and related trends of the Company's business. By considering these measures in combination with the comparable IFRS measures set out below, management believes that users are provided a better overall understanding of the Company's business and its financial performance during the relevant period than if they simply considered the IFRS measures alone.

The non-GAAP measures used by management do not have any standardized meaning prescribed by IFRS and are therefore unlikely to be comparable to similar measures presented by other issuers. Accordingly, these measures should not be considered as a substitute or alternative for net income or cash flow, in each case as determined in accordance with IFRS.

Working Capital

Working capital is defined as total current assets less total current liabilities. Management views working capital as a measure for assessing overall liquidity.

<i>(\$ thousands)</i>	September 30 2020	December 31 2019	September 30 2019
Total current assets	\$ 1,879,026	\$ 1,824,254	\$ 1,822,738
less: Total current liabilities	874,364	994,979	1,120,693
Working capital	\$ 1,004,662	\$ 829,275	\$ 702,045

Non-Cash Working Capital

Non-cash working capital is defined as total current assets (excluding cash) less total current liabilities (excluding current portion of long-term debt).

<i>(\$ thousands)</i>	September 30 2020	December 31 2019	September 30 2019
Total current assets	\$ 1,879,026	\$ 1,824,254	\$ 1,822,738
less: Cash	471,022	365,589	225,717
	1,408,004	1,458,665	1,597,021
Total current liabilities	874,364	994,979	1,120,693
	874,364	994,979	1,120,693
Non-cash working capital	\$ 533,640	\$ 463,686	\$ 476,328

Market Capitalization & Total Enterprise Value

Market capitalization represents the total market value of the Company's equity. It is calculated by multiplying the market price of the Company's share by the total outstanding shares.

Total enterprise value represents the total value of the Company and is often used as a more comprehensive alternative to market capitalization. It is calculated by adding net debt (defined above) to market capitalization.

The calculations are as follows:

<i>(\$ thousands, except for shares and share price)</i>	September 30 2020	December 31 2019	September 30 2019
Outstanding common shares	82,313,138	82,012,448	81,782,508
<i>times: Ending share price</i>	\$ 79.68	\$ 70.59	\$ 64.00
Market capitalization	\$ 6,558,711	\$ 5,789,259	\$ 5,234,081
Long-term debt	\$ 645,981	\$ 645,471	\$ 645,238
<i>less: Cash</i>	471,022	365,589	225,717
Net debt	\$ 174,959	\$ 279,882	\$ 419,521
Total enterprise value	\$ 6,733,670	\$ 6,069,141	\$ 5,653,602

Key Performance Indicators (“KPIs”)

Management uses key performance indicators to consistently measure performance against the Company’s priorities across the organization. The Company’s KPIs include gross profit margin, operating margin, order bookings and backlogs, return on capital employed and return on equity. Although some of these KPIs are expressed as ratios, they are non-GAAP financial measures that do not have a standardized meaning under IFRS and may not be comparable to similar measures used by other issuers.

Gross Profit Margin

This measure is defined as gross profit (defined above) divided by total revenues.

Operating Income Margin

This measure is defined as operating income (defined above) divided by total revenues.

Order Bookings and Backlogs

The Company’s order bookings represent equipment unit orders that management believes are firm. Backlogs are defined as the retail value of equipment unit ordered by customers for future deliveries. Management uses order backlog as a measure of projecting future equipment deliveries. There are no directly comparable IFRS measures for order bookings or backlog.

Return on Capital Employed (“ROCE”)

ROCE is utilized to assess both current operating performance and prospective investments. The trailing twelve months adjusted earnings numerator used for the calculation is income before income taxes, interest expense and interest income (excluding interest on rental conversions). The denominator in the calculation is the monthly average capital employed, which is defined as net debt plus shareholders’ equity or total capitalization.

(\$ thousands)	Trailing twelve months ended		
	September 30 2020	December 31 2019	September 30 2019
Net earnings	\$ 256,419	\$ 286,800	\$ 281,245
<i>plus:</i> Interest expense	29,551	27,707	27,401
<i>less:</i> Interest and investment income	(9,175)	(9,752)	(9,074)
<i>plus:</i> Interest income - rental conversions	3,278	4,283	3,993
<i>plus:</i> Income taxes	96,656	107,740	106,353
Adjusted net earnings	\$ 376,729	\$ 416,778	\$ 409,917
Average capital employed	\$ 1,853,246	\$ 1,823,420	\$ 1,793,174
Return on capital employed	20.3%	22.9%	22.9%

Return on Equity ("ROE")

ROE is monitored to assess the profitability of the consolidated Company and is calculated by dividing trailing twelve months net earnings by opening shareholders' equity (adjusted for shares issued and redeemed during the period).

(\$ thousands)	Trailing twelve months ended		
	September 30 2020	December 31 2019	September 30 2019
Net earnings	\$ 256,419	\$ 286,800	\$ 281,245
Opening shareholders' equity (net of adjustments)	\$ 1,459,397	\$ 1,338,468	\$ 1,281,574
Return on equity	17.6%	21.4%	21.9%